

General Conditions

1. Acceptance of this contract by Service Oil Company (hereafter referred to as SOC) is subject to an inspection of the heating equipment by company representatives. Repairs required to bring equipment into condition for coverage under service policy will be billed at normal rates.

2. Customer agrees to purchase total fuel oil requirements from Service Oil during the term of this agreement. If oil deliveries are stopped for any reason, this policy will be automatically terminated. No refund for unexpired time will be made after the termination of this agreement. THIS AGREEMENT MAY BE CANCELED WITHOUT REFUND IF FUEL OIL PAYMENTS ARE NOT RECEIVED WHEN DUE ACCORDING TO TERMS.

This agreement will be effective only if fully paid for according to terms of 30 days or less after invoice date. For customer's convenience, this invoice may be incorporated into customer's fuel oil budget payments.

3. Agreement does not include replacement of parts of or service to WATER HEATER PIPING or any other service or parts not specifically noted in agreement. All such service and parts will be billed at the prevailing rates.

4. Agreement does not cover damage due to oil leakage, equipment failure, failure to deliver prompt service due to circumstances beyond our control, etc. Agreement is subject to immediate termination if service is not performed by SOC authorized employees or agents.

5. Agreement does not cover damage due to failure of customer to order fuel, if not on automatic delivery.

6. Fuel flow problems from outside tanks are not covered by this Policy.

7. Service of a non-emergency nature will be scheduled during normal operating hours. Any non-emergency night or weekend call will be billed at prevailing rates.

8. Subject to minimum fuel oil purchases, Policy will automatically be renewed annually, but may be canceled by customer or SOC within 30 days of invoice date. No refunds will be granted after this point in time.

9. Equipment allowance issued only on Service Oil Company installations.

EFFECTIVE DATE: _____